# A Guide to Senior Service Funding Opportunities

U.S. Senator Kirsten E. Gillibrand New York



2013

\*Note: This document will be continuously updated as information becomes available.

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# **Introduction**

Dear Fellow New Yorker,

I would like to take the opportunity to provide you with important information about funding opportunities for senior services in New York State and across the country. Our government, on both the state and federal level, provides funding for competitive grants that help provide our senior citizens with a productive, healthy and safe retirement.

In particular, I am working hard to provide you with as much information as possible to protect seniors from financial fraud and provide financial resources to organizations that benefit seniors. My office is committed to assisting seniors and the agencies that provide helpful services to their community.

This guide will provide you with important deadlines, contact information, and a brief overview of each grant program. More detailed information for these programs can be found by visiting the internet links provided. In addition, I have provided contact phone numbers and emails.

In addition to this guidebook, my Senate website (www.Gillibrand.senate.gov) is continually updated with critical information about various funding opportunities that are available to you, how to access them, and where to apply. You can also request hard copies of this guidebook, and other thematic funding guidebooks, by filling out the order form at the end of this guidebook and mailing it back to my New York City office or by emailing an electronic copy to grants@gillibrand.senate.gov. Furthermore, if you need assistance from a federal agency or with an immigration case, please refer to the casework form at the end of this document or visit <a href="http://gillibrand.senate.gov/services/casework/form/">http://gillibrand.senate.gov/services/casework/form/</a>. As you move forward with any grant opportunities, please contact Andrew Usyk, my Grants Director, for letters of support, when applicable. You can reach him in my Washington, D.C. Office at <a href="mailto:Grants@Gillibrand.Senate.gov">Grants@Gillibrand.Senate.gov</a>, or (202)-224-4451.

Kinsten E. Hillibrand

Kirsten E. Gillibrand United States Senator

# **Federal Section I**

# United States Department of Health and Human Services Administration on Aging

The Administration on Aging (AoA) is the Federal agency responsible for advancing the concerns and interests of older people and their caregivers. AoA works with and through the Aging Services Network to promote the development of a comprehensive and coordinated system of home and community-based long-term care that is responsive to the needs and preferences of older people and their family caregivers. AoA is part of the Department of Health and Human Services and is headed by the Assistant Secretary for Aging, who reports directly to the Secretary.

The mission of AoA is to develop a comprehensive, coordinated and cost-effective system of home and community-based services that helps elderly individuals maintain their health and independence in their homes and communities.

# 1) Health Care Fraud Prevention Program Expansion and SMP Capacity Building Grants

Through this program, the SMP grantees will be required to develop new activities related to innovations in health care fraud prevention control; interface with CMS, CMS contractors, law enforcement and other state and partners; and develop, or implement, new public awareness strategies.

#### **Additional Information:**

- ➤ In addition to the aforementioned requirements, six (6) of the 18 states will be required to develop strategies for more direct and effective collaboration with HEAT Strike Force organizations in their states
- The HEAT task force has identified geographic areas most vulnerable to Medicare and Medicaid fraud.
- There is a need to expand the capacity of SMP projects in those areas to reach larger numbers of Medicare beneficiaries, their caregivers and family members with the SMP message of fraud prevention.

# **Eligibility:**

- > States eligible for this funding opportunity are required to develop innovative, new and targeted strategies for expanding awareness of health care fraud and enhancing the role of the SMP as a working partner in HEAT Strike Force operations.
- New York is an eligible state for this program. Other states include California, Texas, Florida Michigan and Los Angeles.

### **Contact Information:**

➤ U.S. Department of Health and Human Services Administration on Aging Washington, DC 20201

Attn: Barbara Lewis

Telephone: (202) 357-3532; e-mail: Barbara.Lewis@aoa.hhs.gov

# 2) Strengthening the Aging Network: An Opportunity for Training and Evaluation

The program has been to encourage a design and implementation plan of an intensive training for State Units on Aging directors, including but not limited to new directors; gather information about current performance standards used by states to measure the impact of their long-term support and services systems; and conduct an evaluation of SUA progress in key areas of systems change.

#### Additional Information:

A grantee is expected to accomplish the following through their project:

- Collaborate with the AoA in the modification and execution of the work plan.
- Evaluate the systems changes effected by select States as described in this announcement.
- ➤ Share information with State Units on Aging, other Aging Network entities and AoA concerning this initiative as appropriate.
- > Involve partners identified in the grantee application in appropriate key activities of this initiative.

# **Eligibility:**

Domestic public non-profit or private non-profit entities including state and local governments, Indian tribal governments and organizations, faith-based organizations, community-based organizations, hospitals, and institutions of higher education.

#### **Contact Information:**

➤ U.S. Department of Health and Human Services

Administration on Aging

Washington, DC 20201

Attn: Greg Case

E-mail: greg.case@aoa.hhs.gov

# 3) Affordable Care Act Medicare Beneficiary Outreach and Assistance Program Funding for Title VI Native American **Programs**

The purpose of these grants will be for the coordination of at least one community announcement and at least one outreach event to inform eligible Native American elders about the benefits available to them through Medicare Part D, the Low Income Subsidy, the Medicare Savings Program or Medicare prevention benefits and screenings.

### **Additional Information:**

- AoA will provide a grant of \$1,000 to each Older Americans Act Title VI Native American program.
- The overall performance goal is to provide a minimum of one community outreach event to eligible Native Americans about the Medicare Part D, LIS, MSP or prevention/wellness benefit programs and assist them in enrollment.

# **Eligibility:**

➤ Only current Title VI Native American Program awardees are eligible to apply for this funding opportunity.

### **Contact Information:**

U.S. Department of Health and Human Services

Administration on Aging Washington, DC 20201 Attn: Yvonne Jackson Telephone: (202) 357-3501

Email: Yvonne.Jackson@aoa.hhs.gov

# 4) The Medicare Improvements for Patients and Providers Act

This legislation builds upon 2008 MIPPA legislation which provided for beneficiary outreach and included funding to State Health Insurance Assistance Programs (SHIPs), Area Agencies on Aging (AAAs), Aging and Disability Resource Center programs (ADRCs), and for a resource center to help coordinate efforts to inform older Americans about available Federal and State benefits available.

#### **Additional Information:**

- > Through this program are three priority areas that offer funding:
  - **1) SHIP**: Grants to State SHIPs to provide enhanced outreach to eligible Medicare beneficiaries regarding their benefits and enhanced outreach to individuals who may be eligible for the LIS or for the MSP. A total of \$15 million is being made available for this purpose.
  - 2) AAAs: Grants to State Agencies on Aging for AAAs to provide enhanced outreach to eligible Medicare beneficiaries regarding their benefits and enhanced outreach to individuals who may be eligible for the LIS, MSP, Medicare Part D and Part D in rural areas. A total of \$15 million is being made available for this purpose.
  - **3) ADRC**: Funding is available for ADRCs to provide outreach to individuals regarding the benefits available under Medicare Part D and under the MSP. Funds will be allocated to State Agencies on Aging via a formula patterned after the statutory formula used for SHIPs and AAAs. A total of \$10 million is being made available for this purpose.

# **Eligibility:**

> State agencies are eligible to apply for this funding opportunity

### **Contact Information:**

➤ U.S. Department of Health and Human Services Administration on Aging Washington, DC 20201 Attn: Greg Case

Email: greg.case@aoa.hhs.gov

# 5) ADRC Options Counseling and Assistance Programs

The ADRC Options Counseling function is specifically designed to help individuals regardless of their age, income or disability to understand the full range of services and supports available in their community, evaluate how those options relate to their particular needs and circumstances, and make informed decisions about obtaining and managing the options that best meet their needs, either with their own private resources and/or through one or more public or private programs.

#### **Additional Information:**

- This grant opportunity will support State projects to strengthen, develop and/or implement a comprehensive set of standards they can use to guide, monitor and continually improve the delivery of Options Counseling and Assistance within the context of their ADRC systems.
- ➤ These funds will help States to standardize options counseling delivery policies and procedures, identify and invest in staff training and preparation, and implement common client tracking procedures for assessing the performance of Options Counseling across their ADRCs.

# **Eligibility:**

> State agencies are eligible to apply, however there is a limit of one application per state.

#### **Contact Information:**

➤ U.S. Department of Health and Human Services Administration on Aging Washington, DC 20201 Attn: Joseph Lugo

E-mail: <u>Joseph.lugo@aoa.hhs.gov</u>

# 6) ADRC Nursing Home Transition and Diversion Programs

The primary goal of this opportunity is to facilitate and strengthen the roles of ADRCs in coordinating transitions from nursing homes to community based settings for older adults and people with disabilities or chronic conditions. Specifically, AoA and CMS are interested in promoting increased partnership between State MFP programs and ADRCs to advance transition work within the MFP demonstration.

#### **Additional Information:**

During the grant period, the ADRCs involved in this initiative will be encouraged to work with AoA and CMS through a collaborative process with other grantees, federal agency staff,

- TA providers and evaluation contractors to define a core set of expectations for the ongoing role of ADRCs in the MFP program.
- Awardees will be expected to maintain regular contact with their CMS Project Officer and to cooperate with the AoA and CMS Technical Assistance and Evaluation contractors.

# **Eligibility:**

➤ Only agencies that received MFP awards from CMS in 2007 may apply for this funding opportunity.

#### **Contact Information:**

➤ U.S. Department of Health and Human Services
Center of Medicare & Medicaid
7500 Security Blvd.
Baltimore, Maryland 21244-1850
Attn: Sarah Fogler,

E-mail: Sarah.Fogler@CMS.hhs.gov

# 7) ADRC Evidence-Based Care Transition Programs

AoA is making funds available for states to significantly strengthen the role of ADRCs in implementing evidence-based care transition models that meaningfully engage older adults and individuals with disabilities.

# **Additional Information:**

- This grant opportunity is designed to promote the further development and enhancement of ADRC participation in evidence-based care transition models. This may include:
  - Increasing the capacity of ADRCs' current involvement in evidence-based care transition initiatives by expanding the reach of the ADRC efforts (e.g., adding additional staff, expanding an intervention to serve new populations, or expanding to additional sites).
  - Strengthening the extent to which existing transitions programs leverage the assets of the ADRCs (e.g., to streamline access to public benefits, link individuals with communitybased services and supports, and counsel individuals and their families on service options) among programs where ADRCs have a limited role currently.
  - Informing AoA/CMS, other Federal agencies and Congress on national policy related to care transitions, hospital discharge planning, person-centered planning, and mechanisms to reduce unnecessary hospital re-admissions.

# **Eligibility:**

Only a state agency or instrument of a state from a State that: 1) received an award to implement ADRCs through the AoA and CMS ADRC grants funded in fiscal years 2003, 2004, 2005 and 2009, and/or the CMS Person-Centered Hospital Discharge Planning Model Grants funded in fiscal years 2008 and 2009 may apply for this funding opportunity; and 2) continues to implement and operate the ADRC activities funded through their grant award(s), may apply for this funding

### **Contact Information:**

 U.S. Department of Health and Human Services Administration on Aging Kevin Foley Office of Planning and Policy Development Washington, D.C. 20201

E-mail: Kevin.Foley@aoa.hhs.gov

# 8) Alzheimer's Disease Supportive Services Program: Evidence-Based Caregiver Programs to Better Serve People with Alzheimer's Disease and Related Disorders

This program provides an opportunity for states to demonstrate how the New York University Caregiver Intervention (NYUCI), Resources for Enhancing Alzheimer's Caregiver Health Intervention (REACH II) and Savvy Caregiver Interventions, that help family caregivers of persons with Alzheimer's Disease and Related Disorders (ADRD), can be translated into effective programs at the community-level.

#### **Additional Information:**

Applicants for these cooperative agreements must propose to demonstrate how existing evidence-based direct services research can be effectively provided through Aging Network programs.

# Eligibility:

➤ By statute, awards will be made only to instrumentalities of state government. This includes but is not limited to State Units on Aging (SUAs). State Governmental entities/agencies that are not SUAs must involve the SUA as an active and substantive partner in the project.

#### **Contact Information:**

➤ U.S. Department of Health and Human Services Administration on Aging Shannon Skowronski Office of Planning and Policy Development Washington, D.C. 20201 Email: shannon.skowronski@aoa.hhs.gov

# 9) National Education and Resource Center on Women and Retirement Planning

The Center's objectives will be designed to support integration of the concepts of basic financial and retirement planning into the structure of Older Americans Act Programs (OAA). Accordingly, Center activities will incorporate the latest technology to generate and disseminate knowledge in appropriately packaged forms that can assist women, especially low-income women, women of color, and women with limited English-speaking proficiency, to build their capacity to plan for, and to exercise, the most prudent options for their economic security in later life.

### **Additional Information:**

- In partnership with the AoA and the National Network on Aging, the grantee will develop a strategic plan for integrating access to skills that promote basic financial literacy and retirement planning into OAA programming.
- Through the Cooperative Agreement, the grantee will develop, identify, reformat and/or translate financial education and retirement planning information for dissemination to women nationwide.
- The materials developed will provide basic, comprehensive, "user-friendly" financial and retirement planning information.

# **Eligibility:**

Eligible applicants under this program announcement include domestic public or private and nonprofit entities including state, local and Indian tribal governments, faith-based organizations, community-based organizations, hospitals, and institutions of higher education.

# **Contact Information:**

➤ U.S. Department of Health and Human Services

Administration on Aging

Dianne A. Freeman

Aging Services Program Specialist

Center for Wellness and Community-Based Services

Washington, D.C. 20201 Telephone: 202-357-3536

Email: <u>Dianne.Freeman@aoa.hhs.gov</u>

# **Federal Section II**

# Corporation for National and Community Service

The mission of the Corporation for National and Community Service is to improve lives, strengthen communities, and foster civic engagement through service and volunteering.

# 1) Foster Grandparents Program

➤ The Foster Grandparent Program provides grants to qualified agencies and organizations for the dual purpose of engaging persons 55 or older, with limited incomes, in volunteer service to meet critical community needs; and to provide a high quality volunteer experience that will enrich the lives of the volunteers.

## **Additional Information:**

- Program funds are used to support Foster Grandparents in providing supportive, person to person service to children with exceptional or special needs or in circumstances identified as limiting their academic, social or emotional development.
- Foster Grandparents may be assigned to children and youth in residential and non-residential facilities, including schools and preschools and to children living in their own homes.

# **Eligibility:**

Foster Grandparents must be: 55 years of age or older, with an income of up to 200 percent of poverty, based on the Department of Health and Human Services Poverty Guidelines, and interested in serving infants, children, and youth with special or exceptional needs.

#### **Contact Information:**

Ms. Linda Esah
1201 New York Avenue, NW,
Washington, District of Columbia 20525

Email: <u>lesah@cns.gov</u> Telephone: 202-606-7538

# **Federal Section III**

# United States Department of Housing and Urban Development

The U.S. Department of Housing and Urban Develop (HUD)'s mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes: utilize housing as a platform for improving quality of life; build inclusive and sustainable communities free from discrimination; and transform the way HUD does business.

Through HUD's mission, they have developed funding opportunities to meet the needs of applicants that are dedicated to developing their own community and improve the standard of living.

# 1) Mortgage Insurance-Rental Housing for the Elderly: Section 231

Section 231 insures lenders against loss on mortgages. Section 231 was designed to increase the supply of rental housing specifically for the use and occupancy of elderly persons, and/or persons with disabilities. However, few projects have been insured under Section 231 in recent years; non-profits have opted to use Section 221(d)(3), while profit motivated developers have used Section 221(d)(4).

#### **Additional Information:**

The Section 231 insures mortgage loans to facilitate the construction and substantial rehabilitation of multifamily rental housing for elderly persons (62 or older) and/or persons with disabilities.

### Eligibility:

- ➤ Borrowers: Mortgagors include private profit-motivated developers, and non-profit sponsors.
- Customers: All elderly or persons with disabilities are eligible to occupy apartments in a project whose mortgage is insured under the program.

#### **Contact Information:**

Ms. Joyce Allen,
 451 7th Street S.W.
 Washington, District of Columbia 20410
 Telephone: (202) 708-1142

# Federal Section IV

# <u>United States Department of Transportation</u> Federal Transit Administration

The Federal Highway Administration is a major agency of the U.S. Department of Transportation (DOT). As a cabinet-level organization of the Executive Branch of the U.S. Government, the DOT is led by a presidential appointee-the Secretary of Transportation. The top-level official at FHWA is the Administrator, who reports directly to the Secretary of Transportation. FHWA is headquartered in Washington, DC, with field offices in every State, the District of Columbia, and Puerto Rico.

FHWA is charged with the broad responsibility of ensuring that America's roads and highways continue to be the safest and most technologically up-to-date. Although State, local, and tribal governments own most of the Nation's highways, FHWA provides financial and technical support to them for constructing, improving, and preserving America's highway system. Their annual budget of more than \$30 billion is funded by fuel and motor vehicle excise taxes. The budget is primarily divided between two programs: Federal-aid funding to State and local governments; and Federal Lands Highways funding for national parks, national forests, Indian lands, and other land under Federal stewardship.

# 1) Capital Assistance Program for Elderly Persons and Persons with Disabilities

➤ The program has been create to provide financial assistance in meeting the transportation needs of elderly persons and persons with disabilities where public transportation services are unavailable, insufficient or inappropriate. The Section 5310 program is designed to supplement FTA's other capital assistance programs by funding transportation projects for elderly persons and persons with disabilities in all areas - urbanized, small urban, and rural.

#### **Additional Information:**

- Section 5310 funding may be used for eligible capital expenses needed to provide efficient and coordinated specialized transportation service for elderly persons and persons with disabilities.
- Projects must provide for the maximum feasible coordination of transportation services assisted under this section with transportation assisted by other Federal sources and must provide for the maximum feasible participation of private-for-profit operators.

# **Eligibility:**

- States may apply for FTA grants. Eligible sub-recipients include private nonprofit organizations, public bodies approved by the State to coordinate services for elderly persons and persons with disabilities and public bodies which certify to the governor that no nonprofit corporations or associations are readily available in an area to provide the service.
- Eligible beneficiaries will be seniors with disabilities.

## **Contact Information:**

Ms. Sylvia L. Marion 1200 New Jersey AVE SE,, Washington, District of Columbia 20590 Telephone: (202) 366-6680



# Federal Section V

# National Council on Aging

The National Council on Aging (NCOA) is a nonprofit service and advocacy organization headquartered in Washington, DC. Our mission is to improve the lives of older Americans.

NCOA is a national voice for older adults—especially those who are vulnerable and disadvantaged—and the community organizations that serve them. We bring together nonprofit organizations, businesses, and government to develop creative solutions that improve the lives of all older adults. They work with thousands of organizations across the country to help seniors find jobs and benefits, improve their health, live independently, and remain active in their communities.

As advocates, they work to improve public policies by being a national voice for older adults in greatest need and those who serve them, combining community service and advocacy, and empowering and engaging older adults.

# 1) Resources

For all older Americans, they provide:

- Improved health and reduced disability.
- Increased participation in meaningful and rewarding work.
- Increased community service that enriches participants and is productive for society.
- Increased access to public and private benefits and resources.
- Enhanced capacity to live in communities with dignity, choice, and financial security.

## **Contact Information:**

 National Council on Aging 1901 L Street, NW,
 4th Floor

Washington, D.C. 20036 ·

Telephone: (202) 479.1200

# **State Section I**

# New York State Office of Aging

The New York State Office for the Aging was created by Executive Order of the Governor in 1961 and was one of the first State Units on Aging in the Nation. In 1965 the Office was made an independent agency in the Executive Department and became the central State agency to plan and coordinate programs and services for the aging at all levels in both the public and private sectors. Throughout its 40-year history, the Office for the Aging has been in the forefront of special initiatives for older people, and many of the concepts and programs which began in New York have been adopted nationally.

The New York State Office for the Aging administers various Titles under the Federal Older Americans Act of 1965 as amended, and a variety of State-funded programs which serve the elderly. In these programs preference is given to elderly people with the greatest economic or social need, with special emphasis on meeting the needs of low income minority elderly.

# 1) Health Insurance Information, Counseling and Assistance Program (HIICAP)

➤ Under the HIICAP program, NYSOFA has a funding opportunity for a contractor to provide training services and training materials to meet the needs of Area Agencies on Aging, HIICAP Coordinators and Counselors. This is accomplished by providing up-to-date, accurate information on Medicare, including the new Medicare prescription drug benefit (Medicare Part D), health insurance related topics and Medicare fraud and abuse.

#### **Additional Information:**

The entity that is currently providing this service has been deemed a single source provider by the Office of the State Comptroller.

### **Eligibility:**

Contractors able to provide training services and training materials to meet the needs of Area Agencies on Aging are eligible to apply.

# **Contact Information:**

➤ Brian Rubino
Telephone (518) 402-5632
Email: brian subino (2) of a sta

Email: <u>brian.rubino@ofa.state.ny.us</u>

# **State Section II**

# New York State Department of Taxation and Finance Office of Real Property Tax Services

The New York State Office of Real Property Tax Services (ORPTS), a division within the New York State Department of Taxation and Finance, is responsible for overseeing the local administration of real property assessments. The division also establishes a multitude of rates and ratios that allow for the equitable apportionment of local non-income taxes and State Aid between and within municipalities throughout the State.

# 1) Senior Citizens' Exemption Program

New York State Real Property Tax Law, section 467, gives local governments and public school districts the option of granting a reduction on the amount of property taxes paid by qualifying senior citizens. This is accomplished by reducing the taxable value of residential property owned by seniors by 50%.

### **Additional Information:**

- Localities have the further option of giving exemptions of less than 50% to seniors whose incomes are more than \$29,000. Under this option, called the sliding-scale option, such owner can have a yearly income as high as \$37,399.99 and get a 5% exemption in places that are using the maximum limit.
- Please check with your local assessor, city/town clerk, or school district to determine which local options, if any, are in effect.

# Eligibility:

To qualify, seniors generally must be 65 years of age or older and meet certain income limitations and other requirements. For the 50% exemption, the law allows each county, city, town, village, or school district to set the maximum income limit at any figure between \$3,000 and \$29,000.

# **Contact Information:**

Center for Assistance Telephone: ((518) 591-5232

# Letters of Support from Senator Gillibrand

While Senator Gillibrand does NOT decide which organizations are awarded grants, there are instances in which it is appropriate for the Senator Gillibrand to write a letter of support for an application. If you wish to request a letter of support for your application, you must supply Senator Gillibrand with the following:

- 1. A description of your organization,
- 2. Summary of the application,
- 3. a description of what the money will be used for, and
- 4. a draft letter of support

Please forward this information to the nearest regional office:

#### **Capitol District**

Senator Kirsten E. Gillibrand Leo W. O'Brien Federal Office Building

11A Clinton Avenue

**Room 821** 

Albany, NY 12207 Tel: (518) 431-0120

Fax: (518) 431-0128

#### Buffalo/Western New York

Senator Kirsten E. Gillibrand

Larkin at Exchange

726 Exchange Street, Suite 511

Buffalo, NY 14210 Tel: (716) 854-9725

Fax: (716) 854-9731

#### Long Island

Senator Kirsten E. Gillibrand

155 Pinelawn Road

Suite 250 North

Melville, NY 11747

Tel: (631) 249-2825

Fax: (631) 249-2847

# **New York City**

Senator Kirsten E. Gillibrand

780 Third Avenue

Suite 2601

New York, New York 10017

Tel. (212) 688-6262

Fax (866) 824-6340

#### **North Country**

Senator Kirsten E. Gillibrand

PO Box 273

Lowville, NY 13367

Tel. (315) 376-6118

Fax (315) 376-6118

#### **Rochester Region**

Senator Kirsten E. Gillibrand

Kenneth B. Keating Federal Office Building

100 State Street

Room 4195

Rochester, NY 14614

Tel. (585) 263-6250

Fax (585) 263-6247

# Syracuse/Central New York

Senator Kirsten E. Gillibrand James M. Hanley Federal Building 100 South Clinton Street Room 1470 PO Box 7378 Syracuse, NY 13261

Tel. (315) 448-0470

Fax (315) 448-0476

# **Westchester County**

Senator Kirsten E. Gillibrand Tel. (914) 725-9294 Fax (914) 472-5073

## Washington D.C.

Senator Kirsten E. Gillibrand United States Senate 478 Russell Senate Office Building Washington, DC 20510 Tel. (202) 224-4451 Fax (202) 228-0282

TTY/TDD: (202) 224-6821



Guide

# **Grant Guide Order Form**

If you would like to order additional grant guides from our office, please indicate what guides you would like to have and complete the below address information. If you have any questions, please contact us at 212.688.6262.

Affordable Housing		
Ag/ Rural Development	Home Heating and WeatherizationHomeland Security	
At Risk Youth / Anti Gang		
Broadband	Innovation and Cluster Based Economic Development	
Brownfields/Superfund Site Cleanup	K-12 Education and Libraries	
City Infrastructure	Lead Paint Remediation	
Faith-Based / Community Initiatives	Minority and Women Owned Business	
Fire and Emergency Services	Obesity Prevention / Nutritious Foods	
General Grants	Senior Services	
Green Energy and Clean Technology	Small Business	
Green Schools	Social Services /Community Groups	
Higher Education	Veterans Services	
Historic Preservation/Arts/Culture/Tourism	Water and Wastewater Funding	
Mail to: Senator Kirsten Gillibrand, 780 Third Ave, 26th Floor, New York New York 10017		
Name:	$\Delta$ $\cdot$ $\Gamma$	
Title:		
Organization:		
Address:		
City, State, ZIP:		

# **Casework Form**

If you have encountered a problem involving a federal government agency or federally subsidized benefit that you have not been able to successfully resolve, Senator Kirsten Gillibrand's staff of constituent liaisons may be able to assist you in the following areas:

**Employment Issues:** including assistance with disability benefits, employer-provided health care plans and COBRA, Family Medical Leave Act (FMLA) benefits, pensions, unemployment benefits, Federal and State Workers Compensation claims, and retirement-related issues.

**Consumer Affairs:** including assistance obtaining a home loan modification under the Making Home Affordable Program, insurance claims, dissatisfaction with consumer products or services, environmental regulations, and concerns regarding air quality, water or land contamination.

**Immigration Issues:** including issues with visitor visas, family and employment based visas, lawful permanent resident status, naturalization, international adoptions, detention, passports, customs and border issues, and assistance to American Citizens in crisis abroad.

**Veteran Issues:** including issues with VA pension and disability benefits, education benefits, veteran burial or funeral issues, and issues regarding the VA medical centers.

**IRS Issues:** including connecting constituents with the Taxpayer Advocate Service to address federal tax issues including lost or delayed tax refunds, penalty abatements, payment installation plans, tax credits, referrals to IRS Low Income Tax Clinics and paper tax forms.

**Military Issues:** including issues pertaining to the Department of Defense, Army, Navy, Marine Corps, Air Force, Coast Guard, Reserves and New York State National Guard, as well as obtaining military records, medals and academy nominations.

**Health Care Issues:** including issues with Medicare and Medicaid, health insurance, insurance providers, nursing homes, hospitals, prescription drugs, and 9/11 health matters.

**Social Security:** including issues with Supplemental Security Income, Social Security Disability, survivors' benefits, and retirement benefits.

**Social Services:** including issues with food stamps, HEAP (low-income heating program), FEMA and disaster relief, and issues related to federally subsidized housing.

Please visit the "Services" section of <a href="www.gillibrand.senate.gov">www.gillibrand.senate.gov</a> or call (212) 688-6262 for further information. Please note that if you are seeking assistance with a case that involves a lawsuit or litigation, Senate Rules prohibit the Office of Senator Gillibrand from giving legal advice or intervening in the proceeding