
A Guide to Water and Wastewater Funding Programs

How to Navigate the Funding Process

U.S. Senator Kirsten E. Gillibrand
New York



2012

**Note: This document will be continuously updated as information becomes available*

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Introduction

Dear Fellow New Yorker:

Each year, the federal government distributes millions of dollars worth of grants and loans for water and wastewater infrastructure. Adequate water and wastewater facilities, in addition to protecting public and environmental health, enable communities to grow and attract businesses. With many communities struggling during these tough economic times, I am committed to assisting New Yorkers with securing funding that can ensure that our cities, towns and villages have adequate water and wastewater infrastructure.

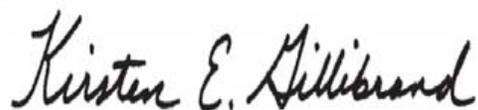
Finding the resources that meet your needs in this complex web of agencies can be an impossible task. For this reason, I have created this guidebook to serve as a starting point in providing information about what resources are available to individuals, businesses, community organizations and local governments.

The information in this guidebook details sewer and wastewater funding programs. Its contents are by no means comprehensive; as new programs and opportunities emerge, its contents will be updated to provide New Yorkers with the most information possible.

The guidebook is comprised of different sections, each providing information about grant funding sources, strategies for writing effective grant proposals and ways in which my office can assist you in this process.

My Senate website (www.Gillibrand.senate.gov) is continually updated with critical information about various funding opportunities that are available to you, how to access them, and where to apply. You can also request hard copies of this guidebook, and other thematic funding guidebooks, by filling out the guidebook order form at the end of this guidebook and mailing it back to my New York City office or by emailing an electronic copy to grants@gillibrand.senate.gov. Furthermore, if you need assistance from a federal agency or with an immigration case, please refer to the casework form at the end of the GOAL or visit <http://gillibrand.senate.gov/services/casework/form/>. As you move forward with any grant opportunities, please contact Andrew Usyk, my Grants Director, for letters of support, when applicable. You can reach him in my Washington, D.C. Office at Grants@Gillibrand.Senate.gov, or (202)-224-4451.

Sincerely,



Kirsten E. Gillibrand

Section I

Bureau of Reclamation

Established in 1902, the Bureau of Reclamation is best known for the dams, power plants, and canals it constructed in the 17 western states. These water projects led to homesteading and promoted the economic development of the West. Reclamation has constructed more than 600 dams and reservoirs including Hoover Dam on the Colorado River and Grand Coulee on the Columbia River.

Today, they are the largest wholesaler of water in the country. We bring water to more than 31 million people, and provide one out of five Western farmers (140,000) with irrigation water for 10 million acres of farmland that produce 60% of the nation's vegetables and 25% of its fruit and nuts. Throughout their successful history, the Bureau has continuously offered funding opportunities based around a region's water supply.

1) Multi-purpose and Rural Water Supply Projects

- Unlike most programs discussed in this guide, Bureau of Reclamation projects usually take place at the explicit direction of Congress and require authorizing legislation. Typically, Municipal and Industrial use (M&I) programs funded through the Bureau of Reclamation are parts of larger irrigation, flood control, and hydroelectric power projects.

Additional Information:

- Funding levels vary widely and are dependent on the scope of the project in question because each project requires congressional approval.
- Projects funded by this program are typically financed up-front by the federal government and repaid in full (plus interest) by the municipal beneficiaries via “repayment contracts”.

Eligibility:

- Local governments and organizations including irrigation, water, or conservation districts can request funding either through the Bureau of Reclamation or Congress. Funding for projects outside the 17 Western States for which the original Act was designed requires additional congressional authorization.

Contact Information:

- Telephone: (303) 445-2780
Mail: Bureau of Reclamation
Acquisition Operations Group
Attn: Roseann Gonzales
PO Box 25007
Denver, CO 80225
Website: www.usbr.gov/

2) Title 16 Projects – Waste Reclamation and Water Re-use

- This program allows the Secretary of the Interior to “investigate and identify” opportunities for the reclamation and reuse of wastewater and naturally impaired ground and surface water. Water reclaimed through Title 16 funding may be used for M&I water supply (non-potable and indirect potable uses only), irrigation supply, groundwater recharge, fish and wildlife enhancement, or outdoor recreation.

Additional Information:

- The program gives partial grants with construction costs shared between the federal government and a local project sponsor or sponsors. The federal share is limited to a maximum of 25% of the total project; in most cases given in the form of a non-reimbursable grant.
- The average grant is \$2.1 million. The federal share of feasibility studies is limited to 50% of the total costs except in cases of “financial hardship”. Funding for feasibility studies must be reimbursed. The Secretary may accept in-kind services which contribute to the study as reimbursement.

Eligibility:

- Projects funded by Title 16 must take place in the 17 Western States unless they are granted explicit congressional authorization. Municipalities and irrigation and water districts are all eligible recipients of funding.
- Funding can only go to projects where (1) an appraisal investigation and feasibility study have been completed by the Secretary of the Interior, (2) the Secretary has determined the project sponsor is capable of funding the non-federal share of costs, and (3) the local sponsor has entered into a cost-share agreement with Reclamation.

Contact:

- Telephone: (303) 445-2780
Mail: Bureau of Reclamation
Acquisition Operations Group
Attn: Roseann Gonzales
PO Box 25007
Denver, CO 80225
Website: www.usbr.gov/

Section II

United States Department of Defense:

Army Corps of Engineers

The U.S. Army Corps of Engineers has approximately 34,000 dedicated Civilians and Soldiers delivering engineering services to customers in more than 90 countries worldwide.

With environmental sustainability as a guiding principle, the Corps team is working diligently to strengthen our Nation's security by building and maintaining America's infrastructure and providing military facilities where their service members train, work and live. They are also researching and developing technology for their war fighters while protecting America's interests abroad by using their engineering expertise to promote stability and improve quality of life.

1) **Civil Works Program**

- The Corps of Engineers operates water resource projects to meet three main needs: navigation, flood damage reduction and aquatic ecosystem restoration. Corps activities can and sometimes do meet other water needs including M&I water supply, hydroelectric generation, fish and wildlife benefits, and recreation. M&I water use from Corps maintained reservoirs is considered an incidental to the reservoirs purpose.

Additional Information:

- M&I water supply projects completed by the Corps are financed up front by the federal government and repaid 100% with interest by nonfederal sponsors over long-term (typically 30-50 year) repayment contracts.
- The Corps is only permitted to deliver "excess" water for M&I use when delivery will not substantially alter the authorized purpose of the project; there is no guarantee that water will be delivered in any given year.
- The Corps also acts in an emergency capacity, providing disaster relief including during drought and natural disasters. Congress also has the ability to designate specific projects for the Corps, each of which requires authorizing legislation.

Eligibility:

- Existing law requires that water supply benefits and costs be equitably allocated among multiple purposes; repayment by state or local interests be agreed to before construction; the water supply allocation for anticipated demand at any project not exceed 30% of the total estimated cost; repayment shall be either during construction (without interest), or over 30 years (with adjustable interest rates); and users reimburse the Corps annually for all operation and maintenance or replacement costs. Any exceptions must be authorized by Congress.



Contact:

- US Army Corps of Engineers North Atlantic Division – New York
Paul Tumminello

Telephone: (917) 790-8209

Email: Paul.tumminella@usace.army.mil

Website: <http://www.usace.army.mil/CEMP/iis/Pages/Home.aspx>

2) Environmental Infrastructure

- Since 1992, Congress has authorized the Corps to assist communities, particularly rural and small communities, with design and construction of drinking water and wastewater infrastructure and surface water protection and development projects.

Additional Information:

- Most environmental infrastructure projects are financed 75% federally and 25% locally. The federal portion is typically provided by Congress to the Corps; specifics of how the Corps manages the nonfederal portion varies by project.

Eligibility:

- Because environmental infrastructure projects fall outside the typical Corps missions, there are no clear general eligibility requirements. Typically, Congress has authorized Corps assistance for projects in a specific location (e.g. a small city) or for a defined geographic area (such as a county or state).
- A project will be approved only if there is authorization for work in the specified area and the activity undertaken is covered by that authorization.

Contact:

- US Army Corps of Engineers North Atlantic Division – New York
Paul Tumminello
Telephone: (917) 790-8209
Email: Paul.tumminella@usace.army.mil
Website: <http://www.usace.army.mil/CEMP/iis/Pages/Home.aspx>

Section III

United States Department of Agriculture

USDA Rural Development is committed to helping improve the economy and quality of life in America. Through their programs, Rural Development touches upon each aspect of rural America in a precise and organized manner.

The financial programs support such essential public facilities and services as water and sewer systems, housing, health clinics, emergency service facilities and electric and telephone. Rural Development has continuously promoted economic development by supporting loans to businesses through banks, credit unions and community-managed lending pools. They offer technical assistance and information to help agricultural producers and cooperatives get started and improve the effectiveness of their operations. Additionally, they have provided technical assistance to help communities undertake empowerment programs.

1) Rural Utilities Service (Water and Waste Disposal Programs)

- This program, administered by the Rural Utilities Service of the Department of Agriculture, is intended to provide basic human amenities, alleviate health hazards and promote growth of nation's rural areas by meeting needs for new and improved rural water and/or waste disposal facilities (including costs of distribution lines and well-pumping).

Additional Information:

- USDA provides grants and loans for water and waste disposal projects. USDA prefers to make loans; grants are only offered when necessary to reduce average annual user charges to a reasonable level.
- Loans are offered to develop storage, treatment, purification, or distribution of water or collection, treatment, or disposal of waste in low-income rural areas. Loans are either directly offered by USDA or are guaranteed by USDA up to 90% of value when offered by private lenders and are repayable in not more than 40 years or the usable life of the funded facility, whichever is less.
- Only communities with poverty and intermediate rate incomes qualify for grants. Grants may fund up to 75% of proposed project. In Fiscal Year 2005, grants averaged \$619,000; loans averaged \$1.064 million.

Eligibility:

- Municipalities, counties and other subdivisions of a state, associations, cooperatives and organizations operated on a not-for-profit basis, Indian tribes on federal and state reservations and other federally recognized tribes are all eligible for funding. USDA's loan and grant programs are limited to communities with populations of 10,000 or less. Communities must also have been denied credit through normal commercial channels and be below certain income levels. Loans and grants are intended to allow communities to meet health or sanitary standards set in the Clean Water Act and Safe Drinking Water Act.

Contact:

- Water and Environmental Program
441 S. Salina St., Suite 357
Syracuse, NY 13202
Telephone: (315) 477-6400
Websites: <http://www.usda.gov/rus/water/> (Federal Website)
<http://www.rurdev.usda.gov/ny/index.htm> (New York Website)

2) Natural Resources Conservation Service (Small Watershed Program)

- The USDA Watershed and Flood Prevention Operations Program (commonly called the Small Watershed Program) is operated through the Natural Resources Conservation Service (NRCS). Congress has authorized this program to serve four closely related local needs. Two of these allow NRCS to provide technical and financial assistance to state and local organizations to plan and install measure to prevent erosion, sedimentation, and flood damage and to conserve develop and utilize land and water resources.

Additional Information:

- Costs for non-agricultural water supply must be repaid by local organizations but up to 50% of costs for land, easements and rights-of-way allocated to public fish and wildlife and recreational developments may be paid with program funds. Sponsors may apply for USDA RUS Water and Waste Program loans to finance the local share of project costs.
- Project purposes may include watershed protection, flood prevention and control, water quality improvements, soil erosion reduction, rural municipal and industrial water supply, fish and wildlife habitat enhancement, and water conservation. Almost all projects address flood prevention and control.

Eligibility:

- State agencies and qualified local organizations can apply to participate and may sponsor or cosponsor an application.
- Qualified organizations include soil and water conservation districts; municipalities; counties; watershed, flood-control, conservancy, drainage, irrigation, or other special purpose districts; Indian tribal organizations, irrigation and reservoir companies, water users associations, or similar organizations not operated for profit.
- Other organizations can endorse pending applications. An eligible program must (1) have an approved watershed plan; (2) have environmental, economic and social benefits that exceed project costs; (3) have no critical environmental issues.
- There are no populations or community income-level limits on application, however, all projects must have flood control as a part of the plan and must be located within a small watershed (250,000 acres or less).

Contact:

- Website: <http://www.nrcs.usda.gov/programs/watershed/>
County offices are listed at
<http://offices.sc.egov.usda.gov/locator/app?service=page/CountyMap&state=NY&stateName=New%20York&stateCode=36>

Section IV

Environmental Protection Agency

The mission of EPA is to protect human health and to safeguard the natural environment -- air, water and land -- upon which life depends. The EPA is divided into 10 regions that span from coast to coast in the United States. These regions are essential to the Agency's success considering each part of the country has a specific environmental aspect that is necessary to preserving.

Although the EPA is divided throughout our country, the span of its funding opportunities reaches across each state. The EPA has created grants that apply to a number of issues to meet the needs of each of its applicants.

1) Clean Water State Revolving Fund Loan Program

- The Clean Water Act sets standards for performance levels of municipal sewage treatment plants to prevent the release of harmful waste into surface waters. Financial assistance is also provided to enable communities to construct treatment facilities which comply with EPA's standards. The State Revolving Funds (SRF) are co-funded by the federal government (80%) and the state government (20%) and provide loan assistance in furtherance of Clean Water Act compliance. The SRF program provides assistance in constructing publicly owned municipal wastewater treatment plants, implementing nonpoint pollution management programs, and developing and implementing management plans under the National Estuary Program.

Additional Information:

- Clean Water SRFs may provide seven different types of assistance: making loans; buying or refinancing existing local debt obligations; guaranteeing or purchasing insurance for local debt obligations; guaranteeing SRF debt obligations; providing loan guarantees for sub-state revolving funds; earning interest on fund accounts; and supporting reasonable costs of administering the SRF. States cannot use SRFs as a source of grants. Loans are provided at or below market interest rates, including possible zero interest loans (exact rates are negotiated by the applicant and state SRF).

Eligibility:

- Eligible loan recipients are any municipality, intermunicipal, interstate or state agency. Projects or activities eligible for loans are those needed for constructing or upgrading publicly owned municipal wastewater treatment plants. Devices and systems used in the storage, treatment, recycling, and reclamation of municipal sewage are eligible, including construction or upgrading of secondary or advanced treatment plants; construction of new collector sewers, interceptor sewers or storm sewers; and projects to correct existing problem of sewer system rehabilitation, infiltration/inflow of sewer lines, and combined sewer overflows. Operation and maintenance is not an eligible activity.

Contact:

- EPA Region 2 Office
290 Broadway
New York, New York 10007-1866
Telephone: (212) 637-3660
Website: <https://www.cfd.gov/index?s=program&mode=form&tab=step1&id=312e4abeea3cc908bc55deb5e07ec37f>

2) Drinking Water State Revolving Fund Loan Program

- The Safe Water Drinking Act (SDWA) sets mandatory standards for public water systems of to control levels of approximately 90 contaminants in drinking water. In order to aid municipalities in meeting these requirements, Congress established a drinking water state revolving fund (DWSRF) loan program patterned closely on the clean water SRF.

Additional Information:

- State funds are required to give funding priority to projects that (1) address the most serious health risks; (2) are needed to ensure compliance with SDWA regulations; and (3) assist systems most in need on a per household basis. States must make available at least 15% of their annual allotment to public water systems that serve 10,000 or fewer persons.
- States may use DWSRF to make low or zero interest loans to public water systems; loan recipients generally must repay the entire loan plus any interest.

Eligibility:

- Drinking water systems that are eligible to receive DWSRF assistance include community water systems, whether publicly or privately owned, and not-for-profit non-community water systems. Federally owned systems are not eligible. Projects for assistance include (1) capital investments to upgrade or replace infrastructure in order to continue providing safe drinking water; (2) projects needed to remedy SDWA violations; (3) projects to replace aging infrastructure; (4) projects to consolidate water supplies.
- Assistance may also be available for land acquisition, project design and planning, and for a range of security measures including vulnerability assessments and infrastructure improvements. Projects intended to serve future growth or to provide fire protection, construction of dams or reservoirs (except reservoirs for finished water), monitoring, and operation and maintenance are not eligible.

Contact:

- EPA Region 2 Office
290 Broadway
New York, New York 10007-1866
Telephone: (212) 637 3660
Website:
<https://www.cfd.gov/index?s=program&mode=form&tab=step1&id=1fa58ab3aad3cbec5929ec0f5e88362b>

Section V

United States Department of Housing and Urban Development (HUD)

HUD's mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes; utilize housing as a platform for improving quality of life; build inclusive and sustainable communities free from discrimination; and transform the way HUD does business.

Through the funding made available through the agency, I am confident that you will be able to locate a program that meets your needs and efforts.

1) Community Development Block Grants

- Department of Housing and Urban Development (HUD) funds provided through the Community Development Block Grants (CDBG) program are directed to localities for activities which result in decent housing in a suitable living environment. Water and waste disposal needs are part of that environment, but must compete with many other needs for funding. Program policy demands that at least 70% of funding benefit low- and moderate-income persons.

Additional Information:

- Entitlement communities and states receive a basic grant allocation each year and know in advance the approximate amount of federal funds they will receive. Local and state authorities distribute grants based on local priorities and must specify how they will measure performance.

Eligibility:

- Eligible CDBG recipients include states, and local governments. Eligible activities include a wide range of projects such as public facilities and improvements, housing, public services, economic development, and brownfields redevelopment. State grantees must ensure that each activity meets one of the three national objectives: benefitting low- and moderate-income persons, aid in the prevention or eliminations of slums or blight, or assisting other community development needs that present a serious and immediate threat to the health or welfare of the community.

Contact:

- Jacob K. Javits Federal Building
26 Federal Plaza
Suite 3541
New York, New York 10278-0068
Telephone: (212) 264-8000
Website: <https://www.cfda.gov/index?s=program&mode=form&tab=step1&id=1a12cf08b216e8b42ce87ebb7b71dab8>

Section VI

United States Department of Commerce

The U.S. Department of Commerce has a broad mandate to advance economic growth and jobs and opportunities for the American people. It has cross cutting responsibilities in the areas of trade, technology, entrepreneurship, economic development, environmental stewardship and statistical research and analysis.

The products and services the department provides touch the lives of Americans and American companies in many ways, including weather forecasts, the decennial census, and patent and trademark protection for inventors and businesses. These services are extended through the funding opportunities listed below.

1) Economic Development Administration (Public Works and Economic Development Program)

- The Economic Development Administration (EDA) is authorized to support community water and sewer projects through the Public Works and Economic Development Program. The purpose of the program is to promote long-term economic development and assist in the construction of public works and development facilities needed to support the creation or retention of permanent jobs in the private sector in areas experiencing substantial economic distress.

Additional Information:

- In general, EDA assistance average and may not exceed 50% of the cost of the program. Projects may receive additional funding, not to exceed 30%, based on the relative needs of the region in which the project will be located (determined by EDA).

Eligibility:

- Public Works grants may be made to states, cities, counties and other political subdivisions of states, an institution of higher education or a consortium of such institutions, and private or public not-for-profit organizations acting in cooperation with officials of a local government.
- Qualified projects must fill a pressing need of the area and: (1) be intended to improve opportunities for the creation of businesses, (2) create long-term employment, and (3) benefit long-term unemployed or underemployed persons and low-income families. Projects must also fulfill a pressing need and be consistent with the comprehensive economic development plan of the area.
- Projects must be located in areas with at least one of the following: low per-capita income, unemployment above the national average, or an actual or anticipated abrupt rise in unemployment.

Contact:

- Philadelphia Regional Office
The Curtis Center, Suite 140 South
601 Walnut Street

Philadelphia, PA 19106-3821

Telephone: (215) 597-4603

Website: <https://www.cFDA.gov/index?s=program&mode=form&tab=step1&id=5f149ff4e539aca8dc81b7f7fe57b118>



Section VII

Letters of Support from Senator Gillibrand

While Senator Gillibrand does NOT decide which organizations are awarded grants, there are instances in which it is appropriate for the Senator Gillibrand to write a letter of support for an application. If you wish to request a letter of support for your application, you must supply Senator Gillibrand with the following:

1. A description of your organization,
2. Summary of the application,
3. a description of what the money will be used for, and
4. a draft letter of support

Please forward this information to the nearest regional office

Capital District

Senator Kirsten E. Gillibrand
Leo W. O'Brien Federal Office Building
11A Clinton Avenue
Room 821
Albany, NY 12207
Tel: (518) 431-0120
Fax: (518) 431-0128

New York, New York 10017

Tel. (212) 688-6262

Fax (866) 824-6340

North Country

Senator Kirsten E. Gillibrand
PO Box 273
Lowville, NY 13367
Tel. (315) 376-6118
Fax (315) 376-6118

Buffalo/Western New York

Senator Kirsten E. Gillibrand
Larkin at Exchange
726 Exchange Street, Suite 511
Buffalo, NY 14210
Tel: (716) 854-9725
Fax: (716) 854-9731

Rochester Region

Senator Kirsten E. Gillibrand
Kenneth B. Keating Federal Office Building
100 State Street
Room 4195
Rochester, NY 14614
Tel. (585) 263-6250
Fax (585) 263-6247

Long Island

Senator Kirsten E. Gillibrand
155 Pinelawn Road
Suite 250 North
Melville, NY 11747
Tel: (631) 249-2825
Fax: (631) 249-2847

Syracuse/Central New York

Senator Kirsten E. Gillibrand
James M. Hanley Federal Building
100 South Clinton Street
Room 1470
PO Box 7378
Syracuse, NY 13261
Tel. (315) 448-0470
Fax (315) 448-0476

New York City

Senator Kirsten E. Gillibrand
780 Third Avenue
Suite 2601

Westchester County

Senator Kirsten E. Gillibrand

Tel. (914) 725-9294

Fax (914) 472-5073

Washington D.C.

Senator Kirsten E. Gillibrand

United States Senate

478 Russell Senate Office Building

Washington, DC 20510

Tel. (202) 224-4451

Fax (202) 228-0282

TTY/TDD: (202) 224-6821



Grant Guide Order Form

If you would like to order additional grant guides from our office, please indicate what guides you would like to have and complete the below address information. If you have any questions, please contact us at 212.688.6262.

Guide

- | | |
|---|--|
| <input type="checkbox"/> Affordable Housing
<input type="checkbox"/> Ag/ Rural Development
<input type="checkbox"/> At Risk Youth / Anti Gang
<input type="checkbox"/> Broadband
<input type="checkbox"/> Brownfields/Superfund Site Cleanup
<input type="checkbox"/> City Infrastructure
<input type="checkbox"/> Faith-Based / Community Initiatives
<input type="checkbox"/> Fire and Emergency Services
<input type="checkbox"/> General Grants
<input type="checkbox"/> Green Energy and Clean Technology
<input type="checkbox"/> Green Schools
<input type="checkbox"/> Higher Education
<input type="checkbox"/> Historic Preservation/Arts/Culture/Tourism | <input type="checkbox"/> Home Heating and Weatherization
<input type="checkbox"/> Homeland Security
<input type="checkbox"/> Innovation and Cluster Based Economic Development
<input type="checkbox"/> K-12 Education and Libraries
<input type="checkbox"/> Lead Paint Remediation
<input type="checkbox"/> Minority and Women Owned Business
<input type="checkbox"/> Obesity Prevention / Nutritious Foods
<input type="checkbox"/> Senior Services
<input type="checkbox"/> Small Business
<input type="checkbox"/> Social Services /Community Groups
<input type="checkbox"/> Veterans Services
<input type="checkbox"/> Water and Wastewater Funding |
|---|--|

Mail to: **Senator Kirsten Gillibrand, 780 Third Ave, 26th Floor, New York New York 10017**

Name: _____

Title: _____

Organization: _____

Address: _____

City, State, ZIP: _____

CaseWork Form

If you have encountered a problem involving a federal government agency or federally subsidized benefit that you have not been able to successfully resolve, Senator Kirsten Gillibrand's staff of constituent liaisons may be able to assist you in the following areas:

Employment Issues: including assistance with disability benefits, employer-provided health care plans and COBRA, Family Medical Leave Act (FMLA) benefits, pensions, unemployment benefits, Federal and State Workers Compensation claims, and retirement-related issues.

Consumer Affairs: including assistance obtaining a home loan modification under the Making Home Affordable Program, insurance claims, dissatisfaction with consumer products or services, environmental regulations, and concerns regarding air quality, water or land contamination.

Immigration Issues: including issues with visitor visas, family and employment based visas, lawful permanent resident status, naturalization, international adoptions, detention, passports, customs and border issues, and assistance to American Citizens in crisis abroad.

Veteran Issues: including issues with VA pension and disability benefits, education benefits, veteran burial or funeral issues, and issues regarding the VA medical centers.

IRS Issues: including connecting constituents with the Taxpayer Advocate Service to address federal tax issues including lost or delayed tax refunds, penalty abatements, payment installation plans, tax credits, referrals to IRS Low Income Tax Clinics and paper tax forms.

Military Issues: including issues pertaining to the Department of Defense, Army, Navy, Marine Corps, Air Force, Coast Guard, Reserves and New York State National Guard, as well as obtaining military records, medals and academy nominations.

Health Care Issues: including issues with Medicare and Medicaid, health insurance, insurance providers, nursing homes, hospitals, prescription drugs, and 9/11 health matters.

Social Security: including issues with Supplemental Security Income, Social Security Disability, survivors' benefits, and retirement benefits.

Social Services: including issues with food stamps, HEAP (low-income heating program), FEMA and disaster relief, and issues related to federally subsidized housing.

Please visit the "Services" section of www.gillibrand.senate.gov or call (212) 688-6262 for further information. Please note that if you are seeking assistance with a case that involves a lawsuit or litigation, Senate Rules prohibit the Office of Senator Gillibrand from giving legal advice or intervening in the proceedings.