

# United States Senate

WASHINGTON, DC 20510

January 26, 2024

The Honorable Louis DeJoy  
Postmaster General  
United States Postal Service  
475 L'Enfant Plaza SW  
Washington, D.C. 20260

Dear Postmaster General DeJoy,

I write to express my strong concerns regarding indications that the United States Postal Service (USPS) is considering moving mail processing operations from the Buffalo Processing & Distribution Center on William Street to Rochester. I also continue to hear from leaders in the community regarding a lack of transparency from USPS thus far on how such a change would impact the postal workforce in Buffalo as well as the small businesses, veterans, and older members of the community who rely on the timely delivery of the mail.

As you are aware, USPS announced the Mail Processing Facility Review (MPFR) in November of last year, noting that a potential shift of mail processing operations from Buffalo to Rochester would be contingent on a facility review “[supporting] the business case for change to the facility’s processing operations.” However, Western New Yorkers are rightly concerned that these potential changes will worsen their quality of service in the name of the “Delivering for America” plan, especially given the lack of information that they have received from USPS since the MPFR was announced in November.

I welcome USPS’ decision to host a public meeting in the coming days to discuss the initial results of the study, and hope that USPS leadership use the meeting to not only prioritize feedback from the community, but fully explain the impact that moving mail processing operations would have on Buffalo’s valued postal workforce and on mail delivery.

I look forward to your prompt response and the necessary improvements in USPS’ transparency with the people of Buffalo.

Sincerely,



Kirsten Gillibrand  
United States Senator