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United States Senate

SPECIAL COMMITTEE ON AGING

WASHINGTON, DC 20510-6400

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September 30, 2025

The Honorable Frank Bisignano
Commissioner
Social Security Administration
6401 Security Blvd.
Baltimore, MD 21235

Dear Commissioner Bisignano,

The Senate Special Committee on Aging has long been active on oversight of Social Security program integrity and administration on behalf of beneficiaries who rely on this program to assure their livelihoods. I am writing today to respond to your comments about raising the eligibility for retirement benefits and to invite you to discuss these issues at a Social Security field office in New York.

As Ranking Member of the Aging Committee, I was surprised to hear that the Trump Administration is actively considering legislative changes to the Social Security program stemming from your September 19, 2025, comments that acknowledged raising the eligibility age for the collection of retirement benefits.¹ This follows comments by the Administration in both March and July of this year questioning beneficiaries' legitimate constituent communications and promoting the privatization of Social Security.² Taken together, they reflect a seemingly careless posture on the part of the Administration and are disconnected from the day-to-day economic and household realities for the American people and the important role that the Social Security program plays in their financial security. Further, in recent months, it has been difficult to assess the impacts of the large-scale DOGE-instituted personnel reductions, workforce and casework reorganizations, and technology and customer service changes. These actions are having, and will continue to have, a negative impact on my constituents and the underlying Social Security programs.

At a time of growing income inequity, followed by recent Administration-led actions to cut health care, nutrition and additional programs serving older adults under the *One Big Beautiful Bill Act*, and against a tide of ever rising food costs, our nation's seniors and people with disabilities need their elected officials to provide assurance that people can continue to rely on these essential programs.

¹ Fox Business, Mornings with Maria, September, 18, 2025, [Social Security chief fires back at Sen. Warren over claims it removed key data from website | Fox Business Video](#).

² All-In Podcast, March 20, 2025, <https://www.youtube.com/watch?v=182ckTL2KBA> and Breitbart News, July 30, 2025, <https://www.breitbart.com/economy/2025/07/30/watch-live-breitbart-news-holds-policy-event-with-treasury-secretary-scott-bessent/>.

Now that you have had the opportunity to serve as Commissioner for several months and have announced your new leadership team ³, I'd like to invite you to join me for a visit to a Social Security field office in New York to hear about your instituted operational and strategic changes, and assess how they may improve program integrity, informational security privacy, and customer service. Ensuring the health and integrity of Social Security is integral to my work on the Senate Special Committee on Aging, including for the approximately three million retired workers in New York that I represent.⁴

I welcome the opportunity to discuss your vision and hear from those directly impacted at a field office visit. Please have your staff contact Jill Crissman on my staff at jill_crissman@aging.senate.gov to coordinate on the scheduling and related logistics. I look forward to your response on this matter.

Sincerely,



Kirsten Gillibrand
United States Senator
Ranking Member, Special
Committee on Aging

³ Social Security Agency, "Social Security Announces Executive Team", September 3, 2025, <https://www.ssa.gov/news/en/press/releases/2025-09-03.html>.

⁴ Office of the New York State Comptroller, "Social Security, Federal Support of the State Safety Net", Calendar Year 2023, <https://www.osc.ny.gov/reports/budget/fed-funding-ny/social-security>.